



POTOMAC FAMILY
DINING GROUP



Flapjack Fundraiser Charity Guide

At Applebee's, being part of the neighborhood is what we're all about! We are happy to offer you the opportunity to raise funds and awareness for your organization by hosting a Flapjack Fundraiser at your local Applebee's.

The basic premise of a Flapjack Fundraiser event is to offer our restaurant facility during non-operating hours to help you raise money by selling set breakfast plates. Following is a quick look at the responsibilities of each party.

Responsibility of Applebee's

- Provide facility (location), kitchen and management staff.
- Provide plates, silverware and glasses.
- Order food/ingredients and prepare food.
- Make the event turn-key for organizations by supplying tickets and flyers for groups to copy and advertise.

Responsibility of Organization

- Advertise and promote the event utilizing tickets and flyer provided by Applebee's.
- Provide volunteers to greet, seat, serve and clean up.
- Print and sell tickets (recommended selling price is \$10 - \$12 per ticket)

Additional details regarding the specifics of the event are included on the following pages. If you are interested in hosting an event, please visit www.PotomacDiningServes.com to reserve a date. After reserving the date, a manager will call you to confirm your booking. The manager will answer any outstanding questions you might have.

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Several frequently asked questions are below to help you plan for and organize your fundraiser. Should you have any questions at anytime, please visit www.PotomacDiningServes.com or reach out to your local Applebee's manager for guidance on how to best prepare for your event. We look forward to working with you to make your fundraiser a success!

Planning

What are the available dates and times to have the fundraiser?

- Please visit PotomacDiningServes.com to check for available dates . Flapjack Fundraisers are scheduled on Saturday or Sunday mornings between 8:00 a.m. and 10:00 a.m. Date availability is limited so please book early.

What information do I need to supply Applebee's?

- Organization name and address.
- Primary contact name, phone number and e-mail.
- Date and time of the event.
- Number of volunteers available (minimum of seventeen people; volunteers must be at least sixteen years old).
- A **\$100 non-refundable deposit** to hold your event date (deposit MUST be turned in to the restaurant **within 5 days** of your event request; otherwise, your date will be released back to the public). Acceptable forms of deposit include cash, credit, money order or organizational check (please note that personal checks **cannot** be accepted).

Can I conduct other activities during the fundraiser like face painting, raffle tickets or a car wash to raise extra money?

- We are happy to accommodate most ideas. Please talk to the manager as optional activities are at his/her discretion. If permitted, all extracurricular activities must be completely organized and conducted by the organization. Unfortunately we cannot allow any ancillary sales during the time of the event such as sales of products/services e.g. makeup, jewelry, baked goods.

What is served at the breakfast?

- Pancakes, sausage, scrambled eggs and a beverage choice including coffee, juice, soda or tea.

How many tickets can we sell?

- No more than 300 tickets can be sold for an event in order to ensure timely execution and that everyone is served between 8 am – 10am.
- A minimum 100 tickets sold to host an event for your organization.
 - 100 tickets x \$4.00 = \$400.00

How much should we charge?

- Although this is completely up to your organization the recommended price for a Flapjack Fundraiser ticket is \$10.00 - \$12.00.
- Remember Applebee's requires that \$4.00 from the sale of each redeemed ticket be provided back to the restaurant.

When should we start selling tickets?

- Groups should plan at least three to four weeks prior to their event to sell tickets to ensure a successful event.

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FAQ's (continued)

Where do organizations get access to event flyers and tickets?

- Organizations can access downloadable flyer and ticket templates on the PotomacDiningServes.com website using the username and password included in their confirmation e-mail. Tickets can then be sent to a printer for mass printing.
- Often times, local newspapers will run an ad to support community events. Be sure to provide your local newspapers with a press release of your event.
- Remember to take photos at the event and to send a post-event recap to the newspaper including the total funds collected and thanking guests for their support.

Volunteers

How many volunteers do we need to help host the event?

- The organization is responsible for the service staff including hosts, servers and bussers.
- Applebee's will supply kitchen staff.
- Volunteers must be at least sixteen years old and will be required to sign a release of liability the morning of the event.
- Here is an estimated number of volunteers needed based on ticket sales. Please contact Applebee's two weeks prior to and one week prior to your event to provide an update on tickets sold.

# of Tickets Sold	Volunteers Needed				TOTAL
	Seaters/Greeters	Pancake Servers	Beverage Servers	Bussers	
100-150	3	7	4	3	17
151-200	3	7	5	3	18
201-250	4	7	5	3	19
251-300	4	8	5	4	21

Do we need to give the volunteers any special instructions?

- Plan to arrive thirty minutes early the day of your event. Your Applebee's manager will give the volunteers a quick tour of the restaurant and explain a few pointers for hosting, seating and serving guests.
- Most importantly, your volunteers should relax and have fun while welcoming and thanking the guests for their support.
- Depending upon your type of organization encourages your group to wear coordinating t-shirts or uniforms so guests can easily identify the volunteers.

Accounting

- The organization is responsible for providing a \$100 non-refundable deposit via check to Applebee's five days after submitting their event request via www.PotomacDiningServes.com. A \$4.00 charge per ticket sold will be charged to the organization at the end of the event minus the \$100 deposit.

Event Day Reminders

- Tickets can be sold at the door as we do accept walk-in guests.
 - Be sure the host has extra tickets on hand.
 - If your group has a cash box, please bring it as one will not be provided to you, to keep your funds safe.
 - Your organization is responsible for supplying change if need be for guests that pay morning of.

Program Overview

Applebee's Contact Person: _____

Restaurant Phone: _____ Date of Event: _____

Flapjack Fundraisers are conducted during non-business hours on Saturday or Sunday mornings from 8:00 a.m. to 10:00 a.m. based on restaurant manager approval.

Your organization sells a maximum of 300 tickets (100 minimum) & provides volunteers to work at the function. Your group will keep all ticket sales revenue minus \$4.00 per attendee.

The recommended price for a Flapjack Fundraiser ticket is \$10.00 - \$12.00. Remember Applebee's requires that \$4.00 from the sale of each redeemed ticket be provided back to the restaurant. This charge will need to be paid the day of the event at the conclusion of the event.

Each breakfast consists of 3 pancakes, 2 pieces of sausage, scrambled eggs and beverages including coffee, juice, soda or tea.

Action Items - After Booking Your Event Date

Pre-Event

4-5 weeks before event:

- Review and print ticket and flyers.
- Distribute tickets to organization members to sell.

3-4 weeks before event:

- Begin selling tickets. Sell tickets to friends, family members...anyone supporting your organization!
- Determine number of volunteers needed, depending on size of event (refer to volunteer matrix).
- Assign volunteers to each position:
 - Greeter: Greet guests as they arrive
 - Seater: Seat guests and manage wait list (if applicable)
 - Pancake Server: Serve pancakes from kitchen
 - Beverage Server: Serve beverages (coffee, soda, juice)
 - Busser: Clear dishes and clean table

1 week before event:

- Confirm number of tickets sold with manager.
- Confirm number of volunteers with manager.

Event Day

Morning of event:

- Volunteers arrive at 7:30 a.m., park in rear of restaurant and enter through front door.
- Volunteers must sign a waiver form before event begins
- Proper dress:
 - Pants or shorts (no more than 2 inches above the knee)
 - Non-slip shoes
 - Moderate jewelry
 - Hair – washed and groomed (if longer than collar length, must be tied back)

General Rules:

- For safety reasons, no one except volunteers will be allowed in kitchen. Volunteers are not allowed behind the cook's line.
- If you are ill, do not plan to work.
- Food from outside the restaurant is not allowed.

7:30 a.m.

- Meet manager at front door.
 - Attend Flapjack Fundraiser training.
- HAVE FUN!